



Basic Setup & Return Instructions

Important:



The enclosed DreamStation device is provided to you as a replacement for your existing device. This document provides basic instructions for setting up your replacement device and for returning your affected device.

To ensure proper disposal of your current machine, please follow the instructions provided below.

Do not discard any of the packaging material. You will use it to return your recalled device.



Do not discard:

Please keep the following device components and accessories from your current device, you will need them to set-up your replacement device.

Power supply

Power cord

Humidifier

Modem

SD Card

Tubing

Mask

Ultra-fine Filter

The enclosed device is being provided to you to replace your current device, which must be returned to Philips as soon as possible so that the old foam can be removed and replaced with silicone foam as part of the recall remediation plan. Failure to return your original device to Philips could result in your being billed for payment of that device, as you now have two devices, but have only paid for one device.

Package Contents

- Patient Support Resources Card
- Basic Setup & Return Instructions

- Cleaning and inspection instructions
- User Manual

- Packing Tape
- Pre-paid Return Postage Label (found in plastic sleeve affixed to carton exterior)

Your Current DreamStation Machine

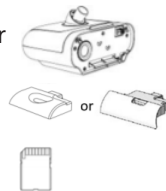
Components

- DreamStation
- Power Supply
- Power Cord
- Tubing
- Filters
Pollen (A) and Ultra-fine (B)



Optional Accessories

- Humidifier
- Modem
- SD Card



Your Replacement DreamStation

Device & Accessories (shipped device)

- DreamStation Device (no humidifier)
- Pollen Filter



Note:

You will reuse many of the components and accessories from your existing device with your replacement device.

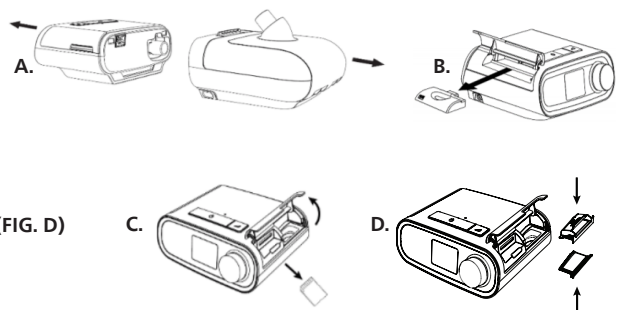
Instructions: Basic Setup of DreamStation device

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Disassemble your old machine

⚠ Save these items, you will need them later.

- Disconnect the power cord, tubing and mask.
- Disconnect humidifier (if applicable) by pressing the release button. (FIG. A)
- Disconnect modem (if applicable). (FIG. B)
- Remove SD card (if applicable) (FIG. C) and filters. (FIG. D)
- Clean all device & accessories (i.e., humidifier, tubing and mask) following the provided cleaning and inspection instructions.



Instructions Continued: Basic Setup of DreamStation device

- 2 Assemble the replacement therapy machine.**
- Remove the replacement DreamStation from the shipping box.
 - Attach the ultrafine filter to the pollen filter and insert.
 - Insert your current SD card and modem (if applicable).
 - Slide your current and cleaned humidifier and replacement machine together until they snap into place (if applicable).
 - Attach tube and mask.
 - Connect the power supply to the machine.
 - Connect the power cord to the power supply and wall electrical outlet.

- 3 Allow for device settings to upload before starting therapy.**
- Once the device is plugged in **wait five minutes** to allow the device settings to upload.
- NOTE:** If applicable, verify that your new device serial number is now active in DreamMapper by checking your DreamMapper account/app. It is important to wait until after you have completed the previous step to do this.
- Turn on the device to ensure proper operation.
 - Your device is now ready to use.

Note: For Wi-Fi modems, wait five minutes after plugging in the device to ensure the accessory is ready to make a connection. Navigate to the My Setup menu on the therapy device and select Wi-Fi. Select your network when it appears on the screen. Enter your network password (if applicable) on the Wi-Fi Passkey pop-up screen, and then select the green check mark. The Wi-Fi modem will then connect to your network, and the network name and signal strength will be displayed in the My Setup menu.

Instructions: Return Instructions for affected DreamStation device

- 1 Package your old machine for return shipment.**
- Using the packaging material that came with your replacement device, place your affected device in the shipping box provided.
 - Tape the box after packaging is complete. The tape should be centered so equal amounts of tape extend down the sides of the shipping box as shown to the right (top).
 - Peel the pre-paid label from its backing and attach it to the shipping box making sure you completely cover the original shipping label. Use the diagram to the right (bottom) as reference.
 - Ensure the shipping box is securely taped and sealed to prevent it from breaking open during shipment.



⚠ Do not return: power supply, power cord, humidifier, modem, SD card, tubing, ultra-fine filter, or mask.

- 2 Contact FedEx toll-free at (800) 463-3339 or go to FedEx.com.**
- Find the closest drop off location or schedule a pickup.
 - You may also give the package to any FedEx driver making regular pick ups or deliveries.
 - Alternatively, you can take the package to an authorized FedEx shipping outlet.
 - This return shipment is pre-paid, so there is no charge to you.

Thank you for your cooperation in this effort.

Please contact us at 833-262-1871 or www.philips.com/SRC-update if you have any questions.

Thank you for your cooperation and assistance in connection with Philips' efforts to remediate the recalled Respironics Sleep and Respiratory Care devices (each, an "Affected Device"). To expedite these efforts, Philips in many cases is (or will be) providing a replacement device (an "Advanced Exchange") in advance of the return of an Affected Device. By accepting the Advanced Exchange, you are agreeing to return your Affected Device to Philips so that, in many cases, Philips can expeditiously refurbish the returned Affected Device to help ensure another user receives a replacement device sooner. This is consistent with the FDA's direction for a prompt remediation.

Upon receipt of Advanced Exchange, please follow the instructions that you receive regarding the return of your Affected Device to Philips. Specifically, it is important that you promptly return your Affected Device. Your returned Affected Device will either be repaired to replace the foam insulation with an approved insulation, or will be destroyed.

Please note that in order to effectuate the Recall Plan it is necessary that you return your Affected device promptly, consistent with FDA regulations. By participating in the Advanced Exchange or receiving a remediated device, you acknowledge and agree that the foam insulation will be removed and may be discarded, and that your Affected Device may be destroyed or refurbished. Thank you again for your assistance in this matter.